

START
HERE

1

Before you can install your new duoPlus 300WR router, you must have the following:

- a) An **ADSL enabled** telephone line
- b) Your **duoPlus 300WR** package
- c) An ISP **username** and **password**

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To run the setup utility (MSWindows only), insert the utility CD into your CD or DVD drive. The utility should automatically start.

IF IT DOES NOT:

Open "My Computer", double click on the CD or DVD drive icon and double click on the Telkom Icon.

3

The utility will guide you through the setup procedure using the following steps:

- a) Check the package contents
- b) Install the hardware
- c) Test router connections
- d) Verify/enable your ADSL account
- e) Configure the router

Quick Start Guide

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After the installation is complete, you can use the additional options on the utility to:

- a) View the router's manual
- b) Configure your email account
- c) Configure your router to use Telkom's VPN lite service (VPN light account required)

5

Congratulations! You will now be able to use your duoPlus 300WR.

If you wish to make configuration changes in future, you can run the utility again, or you can access the Web configuration pages by typing 10.0.0.2 in your Web Browser address bar

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If you have had problems with your setup, you should

- a) Read the back of this sheet
- b) Call these Helplines:
Telkom 0800 375 375 (for line or account problems)
Modem Support 086 0224 357 (for setup problems)
- c) View FAQ on www.telkomphones.co.za

Connection Overview

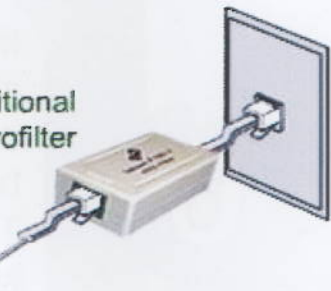


Fax
or
Phone



Phone,
Alarm
or
Fax

Additional
Microfilter



FAQ

Don't forget: You can find more information on setting your router up in the user manual, which you will find in the Manuals folder on your installation CD.

I've connected everything correctly according to the utility, my DSL and Internet LED are both on, and yet I cannot browse the Internet!

Did you provide the correct details on the account verification page?

If your internet account is not correctly verified, you will not be able to browse any website outside the Telkom network.

If you can browse www.telkom.co.za but no other website this is most likely the problem. To solve this either visit www.telkom.co.za/verifyadsl or call 0800 375 375 to check your account status.

The utility cannot find my router even though it is connected and the ethernet LED is lit.

Some firewalls prevent access to your router. You should disable your firewall & anti virus software while you are configuring your router, but PLEASE remember to re-enable it once you are finished.

Microfilters confuse me! How/where should I use them?

Microfilters make sure that your Phone and ADSL do not affect each other. You need to make sure that every telephone, fax machine or alarm dialer connected to your phone line is connected through a microfilter. This is done by connecting the microfilter's plug into your telephone wall outlet, and connecting your phone, fax machine or alarm dialer to the phone port of the microfilter. You must then connect the ADSL router to the ADSL socket on any of the microfilters.

I tried to run the installation utility on my Mac, but it would not run! Is this router yet another product that does not consider Mac users?

Certainly not! Your router will perform just as well on a Mac (or other Linux) as it will on a Windows PC. Because your system works differently to Windows, the installation utility will not run. We have provided a special installation instruction for other systems which can be found in the Manuals folder on the installation CD.

My router disconnects from the internet each time my phone rings!

Did you correctly connect a microfilter to each telephone that you have connected to your telephone line?

I have read all the FAQ's and still have a problem!

You should:

- 1) Visit www.telkomphones.co.za (if you can) to view a more up-to-date FAQ list.
- 2) Phone the Telkom ADSL helpdesk 0800 375 375 if your phone line is the problem.
- 3) Phone Modem Support 0860 224 357 if you are having problems setting up or connecting your router.